

# SENIOR QA ENGINEER

## REPORTS TO: HEAD OF ENGINEERING

Summary: working with a team of skilled engineers to ensure the quality of applications trusted by the emergency services for situational awareness.

## MAIN DUTIES AND RESPONSIBILITIES:

### Execution and initiative

- ✚ Defining the test plans and processes for the business.
- ✚ Testing Development team code and products, documenting issues into a database and assigning appropriately to the development team, seeing through to resolution.
- ✚ Producing high quality bug reports covering description, accurate reproduction steps and severity.
- ✚ Work with product managers on testing new features and flows being released
- ✚ Writing and executing test plans
- ✚ Executing new and regression tests
- ✚ Reproducing existing bugs
- ✚ Work with product managers to ensure new features are tested
- ✚ Maintain good rapport with developers to stay on top of any incoming changes that could affect features
- ✚ Work with stakeholders across development teams and consider options for implementing test automation.
- ✚ Work alongside the Product and Engineering Leads to inform the development team on client reported issues and seeking to improve the overall product with suggestions or improvements
- ✚ Build a strong QA team to support the growth of the business and development work and products

### Communication

- ✚ Communicates comfortably with internal stakeholders and immediate team.
- ✚ Able to business partner with internal stakeholders and build relationships accordingly
- ✚ Develops long term and robust relationships both internally and externally.
- ✚ Can translate and mediate between code and client teams to a positive outcome

### Behaviors and Team Work

- ✚ Openly shares views in a truthful and constructive way
- ✚ Actively listens to other people and uses their experience to understand, learn and grow.

- ✦ Takes ownership for seeing things through.
- ✦ Understands how their contributions affect the team, department and company
- ✦ Builds and maintains good relationships with their team department and across the company

## KNOWLEDGE AND EXPERIENCE REQUIRED:

- ✦ Previous experience as a Senior QA Engineer, both with manual and automation experience
- ✦ Strong knowledge of software QA methodologies, tools and processes
- ✦ Experience and a strong understanding of the testing position within SCRUM/Agile continuous delivery environments.
- ✦ Experience testing multi-platform software and servers: Android, iOS, PC with consideration of the convention of each platform.
- ✦ A methodical and analytical mindset
- ✦ Excellent organization skills and attention to detail
- ✦ Articulate with excellent verbal and written communication skills
- ✦ Builds and maintains good relationships with their team department and across the company
- ✦ Ability to work without supervision and under pressure

### Desirable:

- ✦ Experience with mobile/web development
- ✦ Experience with Agile tools including Confluence/Jira
- ✦ ISTQB-BCS Foundation Certificate or above
- ✦ Experience leading small teams of QA testers