



Product Owner

About Airbox Systems

Airbox Systems has a clear mission to help save lives and support the decision making of the emergency services and the military using software. We are driven by passion and we are made great by people who share our enthusiasm for trying to make the world a better place. Our team includes individuals from military, aviation and law enforcement backgrounds, who bring to the development of our solutions first hand insights of frontline operations, in the air and on the ground.

We have developed a suite of situational awareness tools across web, desktop, and mobile applications, using the latest technologies. These are designed for planning, execution and after action review, and are trusted by Law Enforcement, Military, Special Forces, Search & Rescue, Fire and Medical Emergency Services around the world.

Due to continued growth and new commercial contracts, we are now looking to expand our development team with a Product Owner.

Main Duties & Responsibilities

As the Product Owner you will work under the Product Manager and interact with Engineering, Sales, and Customer Success teams in order to develop and execute the company's overall product strategy.

- Managing the product backlog, breaking down EPICs into user stories
- Writing clearly defined user stories for new product features, issues and future enhancements
- Collaboratively identifying and communication task and work items which translate user requirements into technically achievable units
- Run and set Sprint goals
- Working alongside the Product Manager, support plan releases and upgrades.
- Working within scrum team on estimation.
- Complete backlog grooming, follow progress of work and raise production issues during sprints through to solution.
- Acceptance testing of new features
- Serve as a product expert, product evangelist and the voice of the customer
- Define and measure the impact of new features being considered for inclusion in a product release
- Work with Product Manager and focus groups to identify product enhancements on an ad hoc basis
- Develop and maintain product documentation and guides

Communication

- Communicates comfortably with internal stakeholders and immediate team
- Able to partner with internal stakeholders and build relationships accordingly
- Develops long term and robust relationships both internally and externally
- Able to translate client needs to enable setup and transition of relevant Airbox products
- Able to ask questions and seek solutions for client issues or problems

Behaviours and Team Work

- Openly shares views in a truthful and constructive way
- Actively listen to other people and uses their experience to understand, learn and grow
- Takes ownership for seeing things through
- Understands how their contributions affect the team, department and company
- Builds and maintains good relationships with their team department and across the company

Key Requirements

Essential

- Previous experience working within Product Management or an Agile development environment.
- Experience in a user focused environment but with a technical aptitude and understanding
- Strong knowledge of the software development lifecycle
- Excellent organization skills and attention to detail
- Articulate with excellent verbal and written communication skills
- Strong communication skills and the ability to influence both internally and externally
- Requirements gathering, writing user stories, managing product backlog, sprint planning, managing expectations etc.
- Builds and maintains good relationships with their team department and across the company
- Ability to work without supervision and under pressure

Desirable

- Certified Scrum Product Owner
- Experience with Agile tools including Confluence/Jira

Airbox Systems is an equal opportunity employer. We are committed to building a team which represents a variety of backgrounds, perspective and skills.