



Senior Product Owner - Aviation

About Airbox Systems

Airbox Systems is the leading comprehensive situational awareness tool for elite professionals. Launched in 2008 with a core mission to help save lives and support those in the operational field, Airbox Systems holds interoperability at its heart. Bringing together all of the emergency response units across the country the hope is to enable these operators through a clear and comprehensive situational awareness software.

Driven by passion and great people who share our enthusiasm for trying to make the world a better place, our team includes individuals with backgrounds in military, aviation and law enforcement. Bringing first hand insight of frontline operations in the air and on the ground to enable cutting edge concepts for improving the service that we deliver.

The suite of situational awareness tools can be used across web, desktop, and mobile applications, using the latest technologies. These are designed for planning, execution and after action review, and are trusted by Law Enforcement, Military, Special Forces, Search & Rescue, Fire and Medical Emergency Services around the world.

Main Duties & Responsibilities

Working under the direction of the Head of Product and with the Engineering, Support, Sales and Accounts teams, the Senior Product Owner – Aviation, is a hybrid Product Manager/Owner role. The successful candidate will use their knowledge of and passion for aviation along with product skills to assist in developing and executing on the company's product strategy with particular responsibility for our Aviation software products. They will also work closely with the Head of Aviation to manage and execute day-to-day Aviation product delivery needs and long-term strategy and ensure cross-market and product alignment within and across the product team.

- Build relationships with Airbox's clients to understand both the environment and client needs and feedback to assist the development of current and future products.
- Working in cooperation with the Aviation Accounts Team and current and potential customers and users to gather, understand, and prioritise the needs and requirements of the aviation market and its users.
- Align these needs with the wider cross-sector & cross-product tactical plans and strategic goals.
- Develop and maintain an aviation product roadmap.
- Manage the rollout of the features, releases, and deployments defined in the roadmap and other ongoing and ad hoc product delivery needs.
- Work with external providers to develop product marketing and client feedback to drive the overall roadmap.
- Documenting needs in the form of Agile components (EPICS, user stories & tasks).

- Work with the development teams to translate needs into actionable Agile components.
- Attend and contribute to Agile development ceremonies
- Communicate status within the product team and beyond.
- Coordinate with other product divisions to ensuring synchronicity and alignment, to deliver a coherent product suite.
- Other duties may be required to enable and assist the development of best-in-class aviation situational awareness and Electronic Flight Bag software solutions.

Communication

- Communicate comfortably with internal stakeholders and immediate team.
- Partner with internal stakeholders and build relationships accordingly.
- Develops long-term and robust relationships both internally and externally.
- Translate client needs to enable setup and transition of relevant Airbox products.
- Question and seek solutions for client issues or problems.
- Challenge and manage expectations across a number of stakeholder groups.

Behaviours and Team Work

- Openly share views in a truthful and constructive way.
- Actively listen to other people and uses their experience to understand, learn and grow.
- Takes ownership for seeing things through.
- Understand how your contributions affect the team, department, and company.
- Build and maintain good relationships with team department and across the company

Knowledge & Experience Required

- Previous experience working within Product Management in an Agile development environment.
- Excellent knowledge of the software development lifecycle.
- Knowledge of aviation from either a personal interest or, ideally, direct professional or amateur experience
- Experience in a user-focused environment but with a technical aptitude and understanding
- Experience with Agile tools including Confluence/Jira & Aha.
- Requirements gathering, writing user stories, managing product backlog, sprint planning, managing expectations etc.
- Excellent organization skills and attention to detail.
- Articulate with excellent verbal and written communication skills and the ability to influence, motivate, and drive cross-functional teams, both internally and externally.
- Build and maintains strong working relationships with their team department and across the company.
- Proven ability to work under pressure and deliver outcomes successfully, without supervision

Airbox Systems is an equal opportunity employer. We are committed to building a team which represents a variety of backgrounds, perspective and skills.